Community Urgent Eye Care Services (CUES)

Community Urgent Eyecare Service (CUES)

The Community Urgent Eyecare Service is an NHS service covering urgent eye problems like flashes, floaters, vision loss or minor eye injuries primaryeyecare.co.uk

> Call 0300 303 4922

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What is the Community Urgent Eyecare Service?

The Community Urgent Eyecare Service (CUES) provides urgent assessment, treatment or referral for sudden onset eye problems such as flashes, floaters, vision loss or minor eye injuries.

What Symptoms Can Be Treated by the Community Urgent Eyecare Service?

- Red or painful eye or eyelids
- Recently occurring flashes and floaters
- Recent and sudden loss of vision
- Foreign body in the eye

This is an NHS service provided by accredited optometrists (also commonly known as opticians).

Please note that this service is not an eye test.

Who Is This Service For?

If you are registered with a local GP in an area where the service is commissioned, you can use this service. It is for people of all ages – adults and children – and you do not need a GP referral. Children under 16 years must be accompanied at their appointment by an adult.

The service is available in many parts of England – search our directory to find out whether the service is available in your area by entering the postcode for your GP Practice.

If you have a major eye condition that is being regularly monitored by your optometrist or hospital eye service, such as cataracts, diabetic retinopathy or glaucoma, this is not covered by this service. In this case you should consult your usual optometrist or hospital eye service directly for advice in the usual way.

Download our Community Urgent Eyecare Service leaflet to find out more.