

Lingwell Croft Accessing Our Appointments

Choosing the best appointment

Routine, ten minute appointments are nearly always available in the next two weeks, but did you know that there are other ways of getting help?

Most of these are available on the same day. Could the pharmacist help?

Pharmacy First

Did you know that a range of treatments are available (free of charge to patients who don't pay for prescriptions) from Allied Pharmacy next door to the surgery for the following minor ailments:

- Athletes foot
- Back Pain
- Colds and flu
- Coughs
- Cold sores
- Constipation
- Diarrhoea and stomach upsets
- Eczema/dry skin
- Hay fever
- Headaches
- Head lice
- High temperatures
- Indigestion/heartburn
- Mouth ulcers and teething
- Nasal congestion
- Sore throat
- Threadworms
- Thrush
- Warts and verruca's

How to Make an appointment

Bookable by phone, online or in person. To use the online service, you will need to come into the practice with photo ID and proof of your address (dated within 3 mths); reception will then issue you with a password.

Routine appointments

Ten minute appointments bookable up to to 2 weeks in advance.

Acute illness clinic

We have acute illness clinics available daily, where you can be seen by a nurse for a range of acute illnesses, such as:

- Sore throats
- Chest infections
- Earache
- Sore eyes
- Viral illnesses
- Rashes
- Cystitis
- Emergency contraception
- Wound infections

Telephone consultations

Bookable by telephone for a same day call back. Your name will be added to the call list and a doctor will call you back after surgery, usually in the morning.

Urgent surgeries

Every morning we have urgent appointments available for anyone with an Urgent Problem that arises during that day. All the doctors help with this surgery and therefore you can only see the doctor that is available, you cannot see a doctor of your choice in an Urgent Surgery

There is no Urgent surgery in the evening. If you feel your condition is an emergency, then the receptionist will take your contact number and a doctor will telephone you to discuss this with you.

8 hours of booked appointments go to waste each week because patients do not attend and fail to cancel.

Canceling an appointment

You can let us know by: • Text on 07977 656877 • Email: info.lingwellcroft@nhs.net • Phone: 0113 270 4848 • or call in to the practice

Nurses' appointments

Our nursing staff offer a range of appointments for:

- Smears
- Pill checks
- Ear syringing
- Travel vaccinations and advice
- Baby immunisations
- Dressings
- Injections

Spirometry Chronic disease reviews for:

- Asthma
- Diabetes
- Coronary heart disease
- Chronic obstructive pulmonary disease

New patient health checks

- Blood pressure
- Medication reviews

Late night surgery

We hold late night surgeries two nights per week – usually a Monday and Tuesday. GP surgeries run from 6.30 p.m. until 8.00 p.m. and Nurse led clinics until 7.00pm; and are primarily for those patients who are working or are carers and cannot attend surgery during the day.

Dr T L Crystal
Dr R A Lestner
Dr J A Campbell
Dr P M Glynn

Dr L E Russell
Dr A L Weiss
Dr P J Iles

Dr R D Mihov
Dr G Brogan
Dr D Richmond

Lingwell Croft Surgery

16 Shelldrake Drive, Middleton, Leeds, LS10 3NB

Telephone

- 0113 2704848
- 0113 2705372

Then select from the following options:

- 1 Medical Emergency
- 2 Appointments
- 3 Home Visits
- 4 Results (11am - 6pm only)
- 5 General Enquiries